

HANMI PRIVACY NOTICE FOR CALIFORNIA BUSINESS CONTACTS

Effective Date: January 1, 2023

Hanmi Bank, a wholly owned subsidiary of Hanmi Financial Corporation (collectively, “**Hanmi Bank**,” “**we**,” “**us**,” or “**our**”) provides this **Privacy Notice for California Business Contacts** (the “**CCPA Business Privacy Notice**”) to supplement the information contained in the **Hanmi Bank Privacy Policy**. This CCPA Business Privacy Notice sets forth our privacy practices as required by the California Consumer Privacy Act of 2018 (“**CCPA**”), as amended by the California Privacy Rights Act (“**CPRA**”).

The CCPA Business Privacy Notice applies only to individuals residing in the State of California who are considered “Consumers” under the CCPA and from whom we collect “Personal Information” as described in the CCPA (“**Consumers**”). We provide you this notice because under the CCPA, California residents who are business contacts of our commercial customers or vendors qualify as Consumers. For purposes of this CCPA Business Privacy Notice, when we refer to Consumers, we mean you to the extent you are a California business contact.

Information We Collect

We may collect Personal Information from you in a variety of different situations, including, but not limited to on our website, your mobile device, our mobile app, through email, in physical locations, and/or over the telephone. More specifically, Hanmi Bank collects the following categories of Personal Information from California business contacts or potential business contacts, which will depend on the particular **Business Purpose** for which we collect it:

Categories of Personal Information	Examples of Personal Information Collected
Identifiers.	A real name, postal address, Internet Protocol address, email address, social security number, payment card information, date of birth, or other similar identifiers.
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, signature, address, telephone number, bank account number, business financial account information, payment card information, or any other financial information.
Protected classification characteristics under California or federal law.	Age, race, national origin, information relating to veteran or military status.
Commercial information	Records of products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
Internet or other similar network activity.	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.
Sensory data.	Audio information (such as call recordings), video recordings.
Professional or employment-related information.	Current employer, job title.

Personal Information does not include deidentified information or aggregate consumer information.

Hanmi Bank obtains the categories of Personal Information listed above from the following categories of sources:

- Directly from you. For example, from forms or surveys you complete or services we provide you, or when you communicate with us about our ongoing business relationship.
- Indirectly from you. For example, from observing your actions on our website or from information your computer or mobile device transmits when interacting with our website or mobile applications, among other things.
- Third parties. For example, third party partners and other business contacts may give us information about you.

How We Use Personal Information

We may use or disclose the Personal Information we collect from you or about you to do one or more of the following:

- To fulfill or meet the purpose for which you provided the information. If we seek to or do provide you a commercial product or service or engage you as a vendor or in another business capacity, we use your information to communicate about our potential, current, or former business relationship.
- To contact you and to inform you about benefits or information relating to your commercial products or services or our business relationship.
- To provide, support, personalize, and develop our website and services relating to our commercial products or services or our business relationship with you.
- To create, maintain, customize, and secure your information or account with us.
- To process your requests or transactions and prevent transactional fraud.
- To provide you with support and to respond to your inquiries, including to investigate and address your concerns and monitor and improve our responses.
- To help maintain the safety, security, and integrity of our systems, App or Website, services, databases and other technology assets, and business.
- For research, analysis, and business development, including to develop and improve our business processes, Website and services.
- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
- As described to you when collecting your Personal Information or as otherwise set forth in the CCPA or subsequently agreed to by you.

- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Hanmi Bank's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by Hanmi Bank about our Consumers is among the assets transferred.

Disclosures of Personal Information for a Business Purpose

In the preceding twelve (12) months, Hanmi Bank has disclosed the following categories of Personal Information for a business purpose:

Category of Personal Information	Categories of Recipients
Identifiers.	Service providers, accounting service providers, legal service providers, IT and security service providers.
Personal Information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	Service providers, accounting service providers, legal service providers, IT and security service providers.
Protected classification characteristics under California or federal law.	Service providers, accounting service providers, legal service providers, IT and security service providers.
Commercial information	Accounting service providers, legal service providers, IT and security service providers, data analytics providers.
Internet or other similar network activity.	IT and security service providers, data analytics providers.
Sensory data.	IT and security service providers.
Professional or employment-related information.	Accounting service providers, legal service providers, IT and security service providers.

Sales and Sharing of Personal Information

In the preceding twelve (12) months, Hanmi Bank has not sold or shared Personal Information.

Retention of Personal Information

We will not retain your Personal Information for longer than is reasonably necessary to carry out the purposes we disclose in this policy.

Sensitive Personal Information

The CCPA specifies certain rights with respect to our collection of certain information designated as “Sensitive Personal Information.” We collect the following types of Sensitive Personal Information: social security number, state identification card number, racial or ethnic origin.

Your Consumer Rights and Choices

Subject to certain limitations, you have the right to (1) request to know more about the categories and specific pieces of Personal Information we collect, use, disclose, and sell, and to access your information, (2) request deletion of your Personal Information, (3) request correction of your Personal Information, and (4) not be discriminated against for exercising these rights.

Exercising Your Rights

To exercise the access, data portability, correction, and deletion rights described above, as well as to request that we limit our processing of your sensitive personal information, please submit a verifiable consumer request to us by either:

- Calling us at our Customer Call Center at (855) 773-8778
- Completing the online **Hanmi Data Request Form**

Only you or a person you authorize to act on your behalf may make a verifiable consumer request related to your Personal Information.

You may only make a verifiable consumer request for access or data portability twice within a 12-month period. The verifiable consumer request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected Personal Information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with Personal Information if we cannot verify your identity or authority to make the request and confirm the Personal Information relates to you.

Making a verifiable consumer request does not require you to create an account with us. We will only use Personal Information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

Changes to Our CCPA Business Privacy Notice

We may change this privacy notice from time to time. If we make changes to this privacy notice, we will notify you by revising the Effective Date at the top of this policy and in, in some cases, we may provide you with additional notice, such as adding a statement of notice on the App and Website or sending you a notification. **We encourage you to review this policy regularly to stay informed about our information practices and the choices available to you.**

Contact Information

If you have any questions or comments about this notice, the ways in which Hanmi Bank collects and uses your information described above (and in the **Hanmi Bank Privacy Policy**), your choices and rights

regarding such use, or how to exercise your rights under California law, please do not hesitate to contact us at:

Phone: (855) 773-8778

Email: ccpa@hanmi.com

Postal Address:

ATTN: Compliance Team
Hanmi Financial Corporation
3660 Wilshire Blvd., PH-A
Los Angeles, CA 90010