

Recognition of Your Expectation of Privacy

We recognize and respect the privacy expectations of our customers. We also recognize and understand the need to safeguard any information our customers share with us. We will maintain standards and procedures designed to prevent misuse of this information.

Our Use, Collection, and Retention of Customer Information

You can browse our website anonymously without identifying yourself during your visit. We will only obtain and use information where we reasonably believe it would be useful and allowed by law to administer our business and to provide products, services, and other opportunities to our customers.

Our Maintenance of Accurate Information

We will attempt to keep customer files complete, up-to-date, and as accurate as possible in accordance with commercial standards. If you notice any information you provided us is inaccurate or outdated, please notify our customer services as soon as possible. We will correct inaccurate information in a timely manner.

Limiting Employee Access to Information

We will limit employee access to personally identifiable information to those with a business reason for knowing such information. We will educate employees so that they will understand the importance of confidentiality and customer privacy. Employees who violate their privacy responsibilities will be subject to our disciplinary process.

Security Procedures to Protect Information

We will maintain appropriate security standards and procedures to help prevent unauthorized access of your confidential information.

Restriction on the Disclosure of Account Information

We will not reveal any specific customer information to any unaffiliated third parties unless the information is provided to help complete a customer initiated transaction, the customer requests it, or the disclosure is required by or allowed by law.

Maintaining Our Customer Privacy in Business Relationships with Third Parties

Whenever personally identifiable customer information is provided to a third party, we will require the third party to adhere to similar privacy principles that provide for keeping such information confidential. Hanmi Bank's privacy policy applies to individuals, and we reserve the right to make changes to this policy. Hanmi Bank will continuously assess ourselves to make sure that customer privacy is respected. For additional details about how Hanmi Bank share information with third parties, please refer to [Our Consumer Privacy Notice\(a PDF file opened in a new window\)](#).

Looking out for children

We do not knowingly collect or use personal information from children under 13 without obtaining verifiable consent from their parents. We recognize that protecting children's identities and privacy online is important and that the responsibility to do so rests with both the online industry and with parents. While Hanmi Bank

works to protect your personal information, you also have responsibilities. We are not responsible for the data collection and use practices of nonaffiliated third parties to which our websites may link.

1. Internet safety for children – The internet is a public network. Children’s access to the Internet can allow them to visit inappropriate websites and be exposed to unwanted risks. The Children’s Online Privacy Protection Act (COPPA), protects children under the age of 13 from the online collection of personal information. Learn more about COPPA on the Federal Trade Commission’s website. Parents can be proactive by installing filtering software that gives them more control over their family’s Internet experience.
2. Cyber ethics for children – Cyber ethics is the practice of being a good citizen on the Internet superhighway. Kids should understand the rules of the road, too. Learn more by visiting the U.S. Department of Justice’s kids and youth Web site.

Link to non-Hanmi Bank sites

We are not responsible for the information collection practices of the non-Hanmi Bank link you click to from our web pages. We cannot guarantee how these third parties use cookies or whether they place on your computer cookies that may identify you personally. We urge you to review the privacy policies of each of the links websites you visit – before you provide them with any personally identifiable information. Hanmi Bank has no responsibility for any external Web Site. It neither endorses the information, content, presentation, or accuracy nor makes any warranty, express or implied, regarding any external site.

Notice of changes

From time to time, we may change this online privacy policy. The effective date of this policy, as stated below, indicates the last time this policy was revised or materially changed. Checking the effective date below allow you to determine whether there have been changes since the last time you reviewed the policy. Your use of our website following the update to the Policy means that you accept the updated Policy.